



General Terms and Conditions For Bookings at The Cage Kallang

Heads Up Before You Book!

We're all about good vibes and great games—but first, a few ground rules to keep things smooth for everyone:

1. Booking Policy

Once your booking is confirmed and payment is made, it's **locked in**—no cancellations or rescheduling.

We totally get that life can throw a few curve balls. If you have a **genuine emergency**, drop us a call or email. While changes aren't guaranteed, we'll review your request **with care** (and may ask for some supporting documents).

2. Refreshments & Corkage Fees

Stay cool and hydrated—**water and isotonic drinks** are welcome!

Bringing more? That's fine, but heads up: **corkage and cleaning fees apply**:

- **\$40** (before GST) per pitch, per booking block (up to 4 hours)
- **\$80** (before GST) per pitch, per booking block **with BBQ setups**

3. Setup & Clear-Up

All setup, food, fun, and clean-up must be **wrapped up within your booking slot**.

Let's help each other stay on schedule and keep the space awesome for the next group!

4. Decorations

Bring on the festive vibes—but with care:

- **No glitter or confetti**—they're fun but messy!
- You can hang decorations, but **please don't stick anything** to our walls, furniture, or play areas.

5. Payments

- We're fully **cashless**—only digital payments are accepted.
- All bookings must be **paid in advance**.

6. Long-Term, Event & Organised Group Bookings

These terms apply to **online and ad hoc** bookings only.

If you're making a **long-term, event, or organised group booking** (like for birthdays, academy/school programmes, or corporate events), don't worry—you'll get a custom set of terms, and those will override the general ones above.

Got questions? Need help? Reach out—we're always happy to chat!

Email: iwannaplay@thecage.com.sg

Call/Whatsapp: **63449345**

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