



General Terms and Conditions For Bookings at The Cage Dempsey

Heads Up Before You Book!

We're all about good vibes and great games—but first, a few ground rules to keep things smooth for everyone:

1. Booking Policy

Once your booking is confirmed and payment is made, it's **locked in**—no cancellations or rescheduling.

We totally get that life can throw a few curve balls. If you have a **genuine emergency**, drop us a call or email. While changes aren't guaranteed, we'll review your request **with care** (and may ask for some supporting documents).

2. Refreshments & Corkage Fees

Stay cool and hydrated—**water and isotonic drinks** are welcome!

Bringing more? That's fine, but heads up: The following **corkage and cleaning fees** apply:

- \$40 per 5-side pitch per booking block not exceeding 4 hours.
- \$90 per 7-side pitch per booking block not exceeding 4 hours.
- Cleaning and corkage fees for events, parties, and other organised activities may vary depending on the size and nature of the event, as well as the number of participants. Please contact us prior to making your booking so that we may advise you on the applicable ancillary charges and event requirements.

3. Setup & Clear-Up

All setup, food, fun, and clean-up must be **wrapped up within your booking slot**.

Let's help each other stay on schedule and keep the space awesome for the next group!

4. Decorations

Bring on the festive vibes—but with care:

- **No glitter or confetti**—they're fun but messy!
- You can hang decorations, but **please don't stick anything** to our walls, furniture, or play areas.

6. Bad Weather? Here's What Happens

Rain or shine, we play on—**unless it's really bad**.

We'll only offer a **replacement slot** if:

- The pitch is **flooded** or
- There's a **lightning warning** from NEA.

Here's how it works:

1. Show up for your booking as planned.
2. If it starts storming **within the first 30 minutes**, we'll pause for 15 minutes.
 - If we call it off after the wait, you'll get a **free replacement slot**.
 - If you choose to wait and play the rest of your slot, or if we give the all-clear to resume—**the slot is considered used**.
3. If the weather disrupts your game **after 30 minutes**—no replacement, sorry!
4. Got a replacement slot? **Use it within 60 days!**

6. Payments

- We're fully **cashless**—only digital payments are accepted.

- All bookings must be **paid in advance**.

7. Long-Term, Event & Organised Group Bookings

These terms apply to **online and ad hoc** bookings only.

If you're making a **long-term, event, or organised group booking** (like for birthdays, academy/school programmes, or corporate events), don't worry—you'll get a custom set of terms, and those will override the general ones above.

Got questions? Need help? Reach out—we're always happy to chat!

Email: iwannaplay@thecage.com.sg

Call/Whatsapp: **63449345**

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