



General Terms and Conditions For Bookings at The Cage Dempsey

Heads Up Before You Book!

We're all about good vibes and great games—but first, a few ground rules to keep things smooth for everyone:

1. Booking Policy

Once your booking is confirmed and payment is made, it's **locked in**—no cancellations or rescheduling.

We totally get that life can throw a few curve balls. If you have a **genuine emergency**, drop us a call or email. While changes aren't guaranteed, we'll review your request **with care** (and may ask for some supporting documents).

2. Refreshments & Corkage Fees

Stay cool and hydrated—**water and isotonic drinks** are welcome!

Bringing more? That's fine, but heads up: The following **corkage and cleaning fees apply**:

- \$40 per 5-side pitch per booking block not exceeding 4 hours.
 - \$90 per 7-side pitch per booking block not exceeding 4 hours.
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3. Setup & Clear-Up

All setup, food, fun, and clean-up must be **wrapped up within your booking slot**.

Let's help each other stay on schedule and keep the space awesome for the next group!

4. Decorations

Bring on the festive vibes—but with care:

- **No glitter or confetti**—they're fun but messy!
 - You can hang decorations, but **please don't stick anything** to our walls, furniture, or play areas.
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6. Bad Weather? Here's What Happens

Rain or shine, we play on—**unless** it's **really** bad.

We'll only offer a **replacement slot** if:

- The pitch is **flooded** or
- There's a **lightning warning** from NEA.

Here's how it works:

1. Show up for your booking as planned.
2. If it starts storming **within the first 30 minutes**, we'll pause for 15 minutes.
 - If we call it off after the wait, you'll get a **free replacement slot**.
 - If you choose to wait and play the rest of your slot, or if we give the all-clear to resume—the **slot is considered used**.
3. If the weather disrupts your game **after 30 minutes**—no replacement, sorry!
4. Got a replacement slot? **Use it within 60 days!**

6. Payments

- We're fully **cashless**—only digital payments are accepted.
- All bookings must be **paid in advance**.

7. Long-Term, Event & Organised Group Bookings

These terms apply to **online and ad hoc bookings** only.

If you're making a **long-term, event, or organised group booking** (like for birthdays, academy/school programmes, or corporate events), don't worry—you'll get a **custom set of terms**, and those will override the general ones above.

Got questions? Need help? Reach out—we're always happy to chat!

Email : iwannaplay@thecage.com.sg

Call/Whatsapp : 63449345