



Terms and Conditions for Events And Organised Group Bookings (Bookings made by event vendors, schools, sports academies, programme operators)

1.Cancellation Policy

We're always thrilled to have you at The Cage, and we know how much effort goes into planning your sessions and events.

Just a quick heads-up:

- If you need to cancel or make changes, we kindly ask for at least **10 days' notice**.
- For changes made with less than 10 days' notice, the full booking fee will apply.

We get that plans can change — and we'll always hear you out — but once your booking is set, we've already got things in motion to host you right.

***For scheduled long-term bookings — such as those held by schools, academies, or organisations with recurring weekly sessions — we require a minimum of 30 days' written notice should you wish to terminate your long term booking arrangement. This advance notice allows us sufficient time to make necessary adjustments to our scheduling and operational planning.**

2.Refreshments & Corkage Fees (These fees are already included in Birthday Party Packages)

-Stay hydrated! Water and isotonic drinks are welcome.

Bringing more? That's fine, but heads up , **corkage and cleaning fees apply:**

\$40 (before gst) per pitch per booking block (up to 4 hours)

\$80 (before gst) per pitch per booking block (up to 4 hours) for barbecue setups

3.Setup & Clear-Up Policy

- All setup, food, fun, and clean-up must be **wrapped up within your booking slot**.

Let's help each other stay on schedule and keep the space awesome for the next group!

4. Decorations

Bring on the festive vibes—but with care:

- **No glitter or confetti**—they're fun but messy!
- You can hang decorations, but **please don't stick anything** to our walls, furniture, or play areas.

5. Payments

- We're fully **cashless**—only digital payments are accepted.
- All bookings must be **paid in advance (not applicable to clients who are invoiced on a monthly basis)**

Contact Us

For further enquiries or special requests, please contact us:

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